

Fig. 1

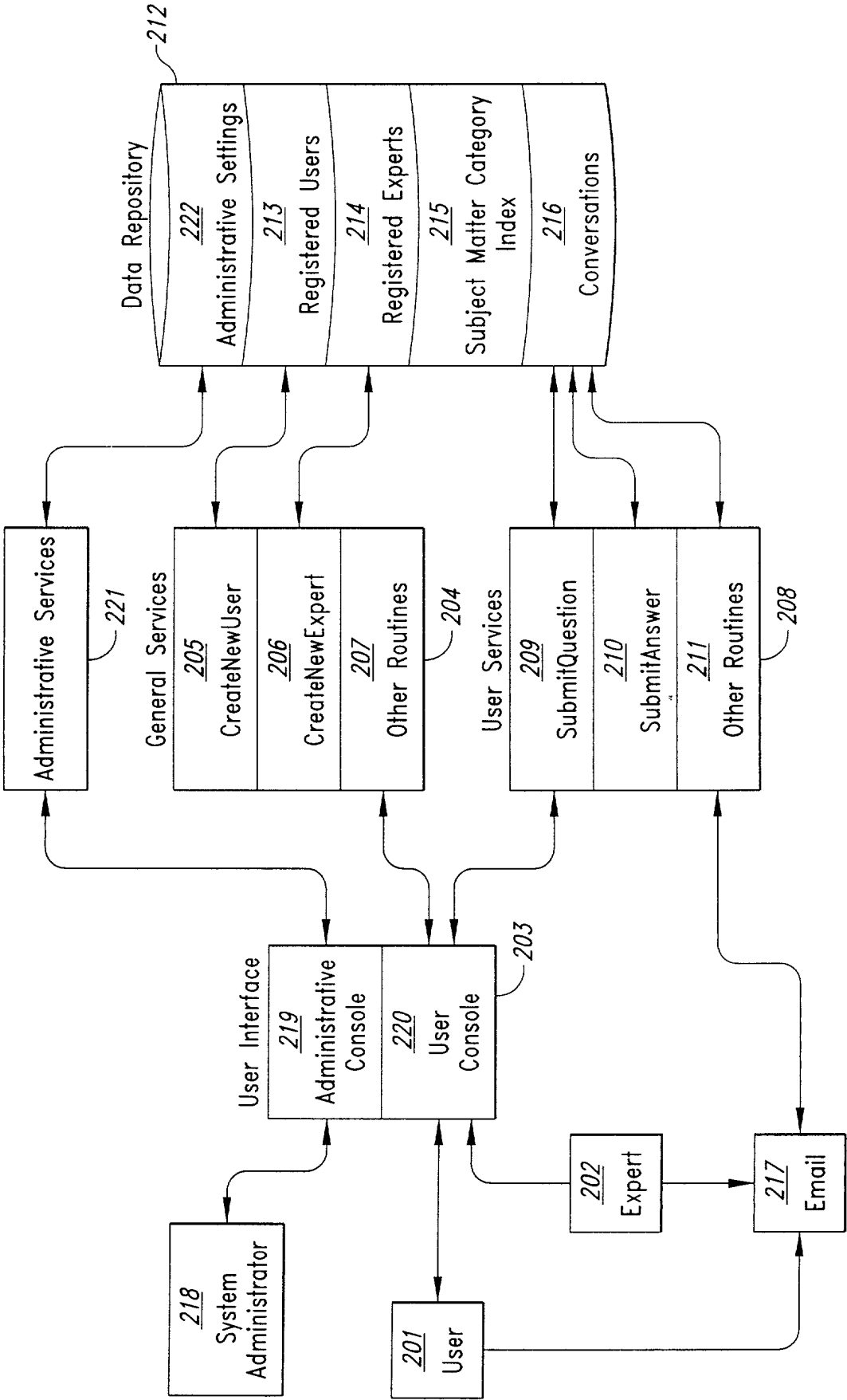
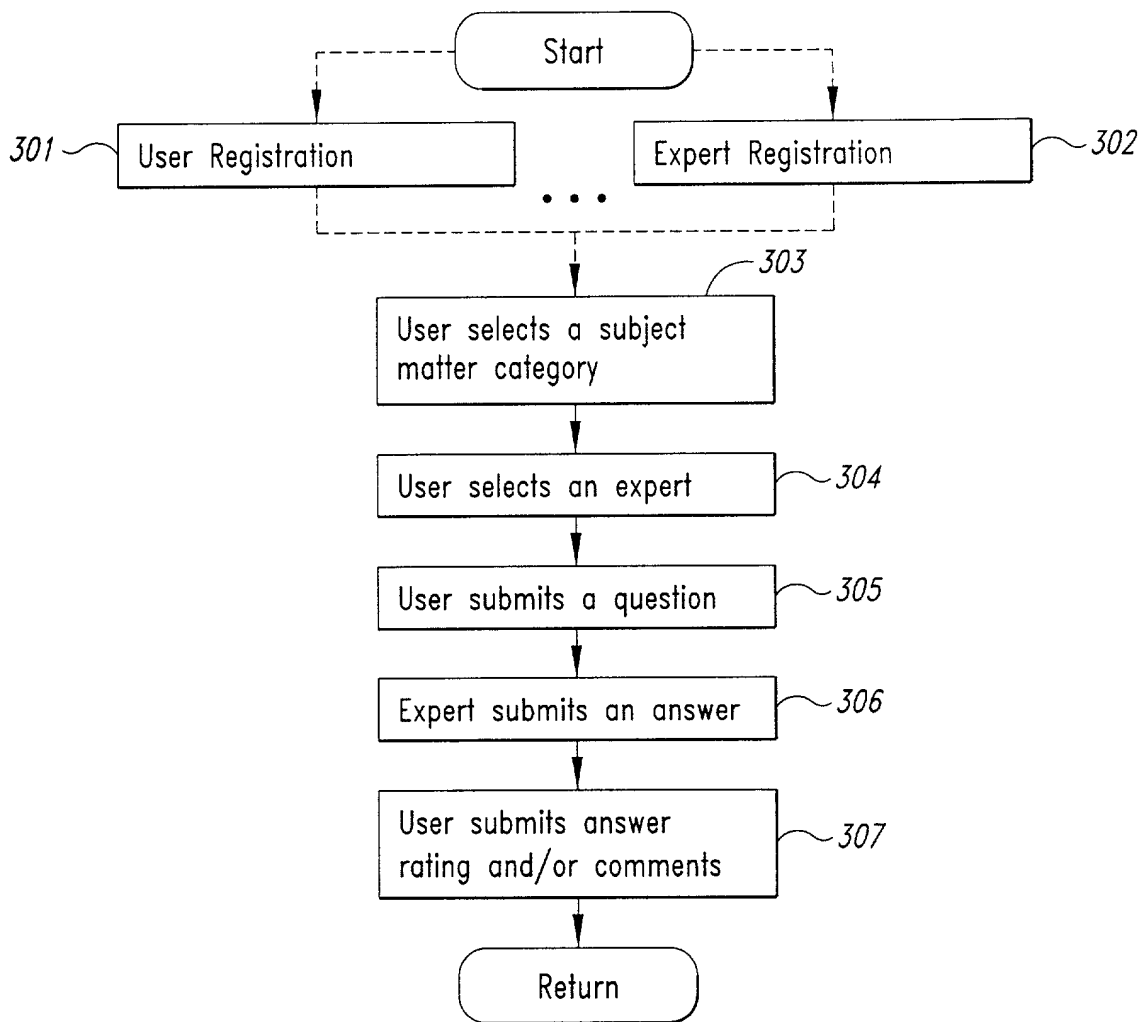
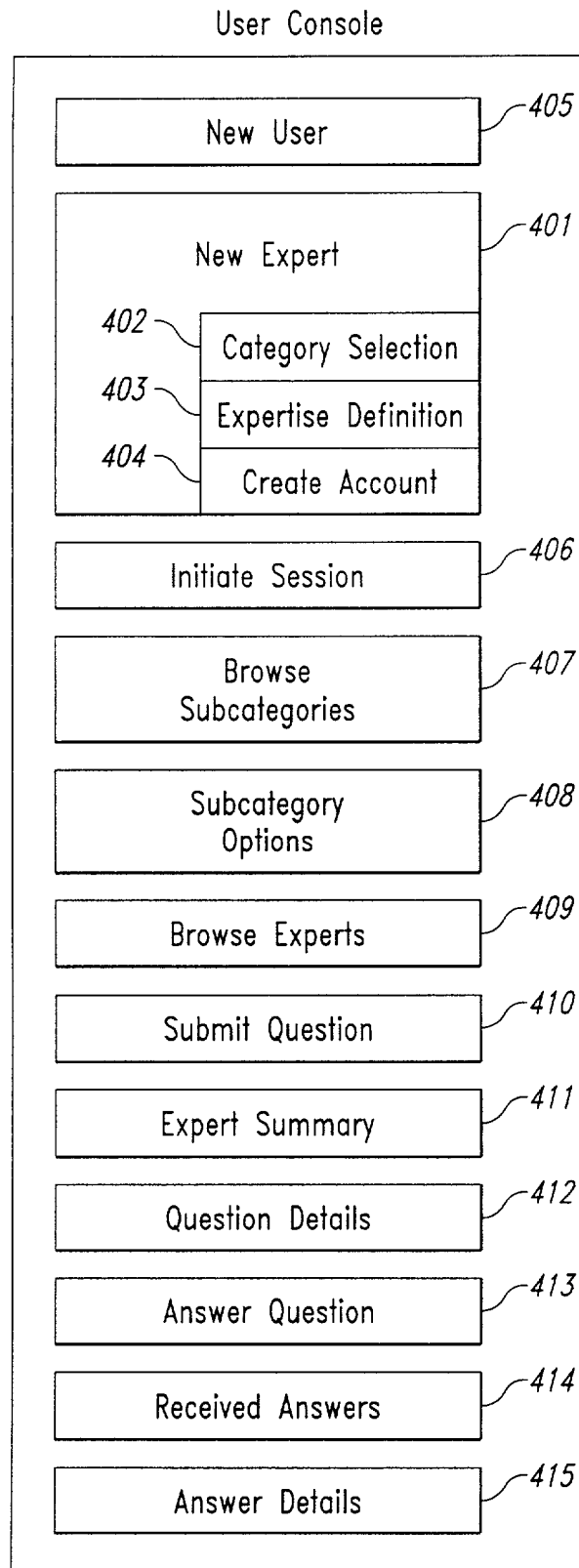


Fig. 2



*Fig. 3*



*Fig. 4*

AskMe.com -- User Signup - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help

Address http://www1.askme.com/SUW2.asp?PASS\_USU=1

Go Links

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Home Join Today Be an Expert

**Quick and Simple Sign-Up**

Tap into thousands of Experts: In one step, you'll have access to thousands of Experts waiting to answer your questions for free! Membership in AskMe.com is completely free.

Just enter your e-mail address and we'll have you signed up in no time!

Enter your e-mail address:

**Optional Information:**

Other users of AskMe.com will be able to see your username, first name, and last name. We'll pick a username and password for you, or you can personalize your account with a little more information.

Desired Username:

Desired Password:

Password (again):

First Name:

Last Name:

Zip / Postal Code:

☒ Automatically sign me in each time I visit (from this computer)

☒ Please include me in future third party mailings

By clicking on the "Sign Me Up" button, you agree to the Terms of Use for this Site, which include your agreement to deal with AskMe.com electronically, disclaimers of warranty, limitation on damages and remedy and a choice of Washington State Law. Please read them now.

☐ I am under 13 years of age

☒ I am 13 years of age or older.

**Sign Me Up** 509

What is AskMe.com?  
Get answers to your questions from real people - for free! Join the over 10 million users who found answers at AskMe.com.  
Take a tour of AskMe.com

If you're already a member of AskMe.com, sign in here.

508

Fig. 5

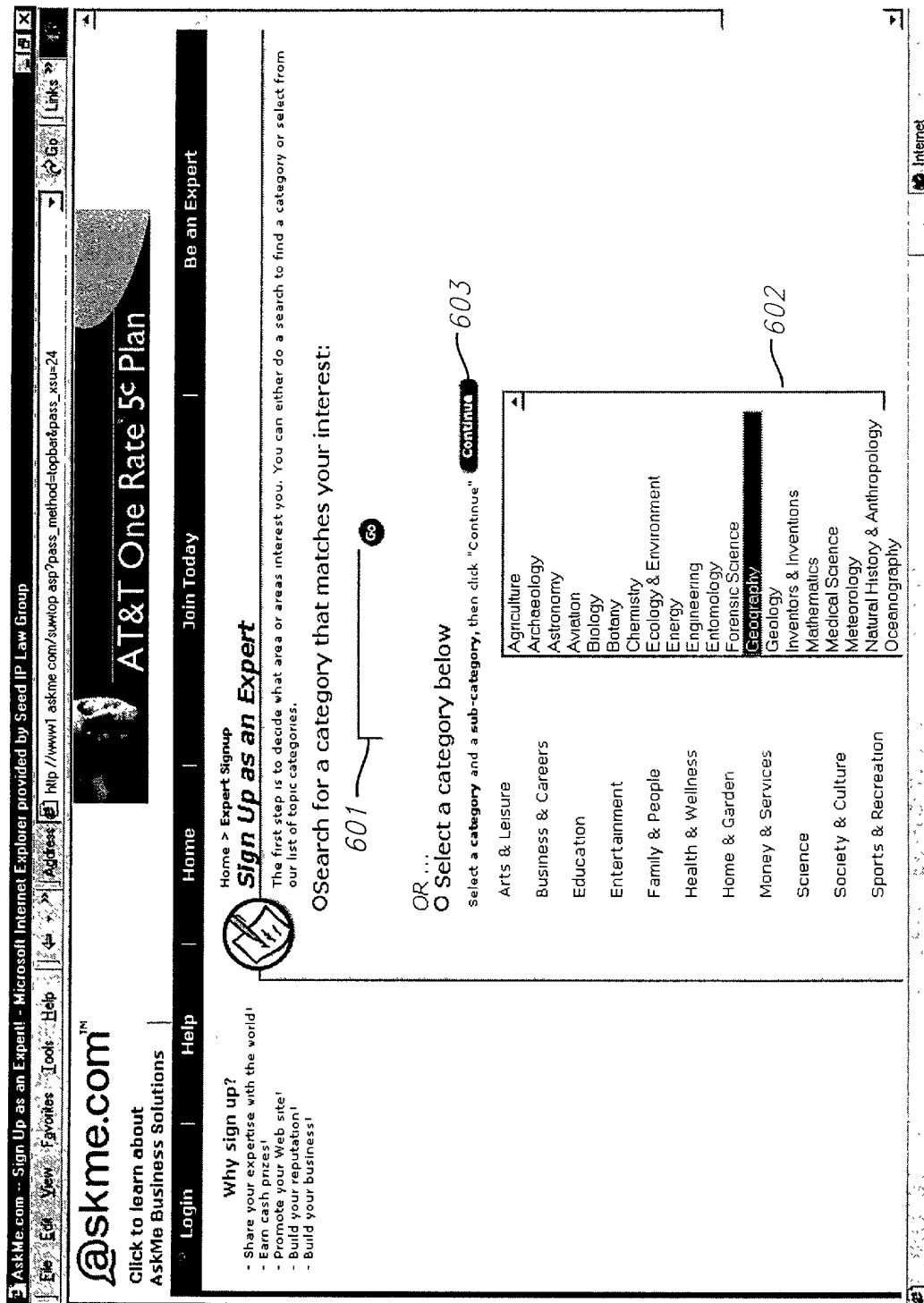


Fig. 6

204090 0956660

AskMe.com -- Sign Up as an Expert! - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help Address http://lab.asp?PASS\_Method=Top&PASS\_XSU=24

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**Why sign up?**

- Share your expertise with the world!
- Promote your Web site!
- Build your reputation!
- Build your business!

**Already Have an Account?**

**Sign Up as an Expert**

Science >

**Now, either choose a more specific category:**

GIS Global Positioning Systems Maps  
Navigation Other (Geography) Surveying

**Or Or, tell us what you know about Geography:**

**My Geography Profile:**

**Geography Specific Summary:**  
Describe what makes you an Expert in Geography. Be as specific as possible.  
(15 word minimum)

I know everything there is to know about North Aan mountain ranges, especially the Cascade Range 701

**Descriptive Words:**  
(Optional) Enter any terms or words that will help people find you.

cascade mountain mountains north america 702

703 Send mail each day there are new questions on the Geography Question Board  
704 Include questions from the Question Board with my New Questions.

**Already Have an Account?**  
By clicking on the "Sign Me Up" button, you agree to the Terms of Use for this Site, which include your agreement to deal with AskMe.com electronically, disclaimers of warranty, limitation on damages and remedy and a choice of Washington State Law. Please read them now.

☐ I am under 13 years of age.  
☒ I am 13 years of age or older.

**Sign Me Up** 705

Internet

Fig. 7

20490" 0585660

AskMe.com -- Sign Up as an Expert! - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help

Address ds=cascade+mountain+mountains+north+america&pass\_method=topbar&pass\_xsu=24&isMinor=0

Go Links

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**AT&T One Rate 5¢ Plan**

**SIGN UP NOW!**

**Why sign up?**

- Share your expertise with the world!
- Earn cash prizes!
- Promote your Web site!
- Build your reputation!
- Build your business!

**Sign Up as an Expert**

**O Finally, create an Expert account!**  
This is the last step to becoming the world's newest Expert!

**Don't have an account?**  
Other users of AskMe.com will be able to see your username, first name, and last name.

Desired Username:  801

Desired Password:  802

Password (again):  803

First Name:  804

Last Name:  805

Email (remains private):  806

Web Page (optional):  807

Zip / Postal Code:  808

810 ☒ Automatically log me in (on this computer)

809 ☒ Please include me in future third party mailings

By clicking on the "Sign Me Up" button, you agree to the Terms of Use for this Site, which include your agreement to deal with AskMe.com electronically, disclaimers of warranty, limitation on damages and remedy and a choice of Washington State Law. Please read them now.

**Sign Me Up** 811

**Already have an account?**

Done Internet

Fig. 8



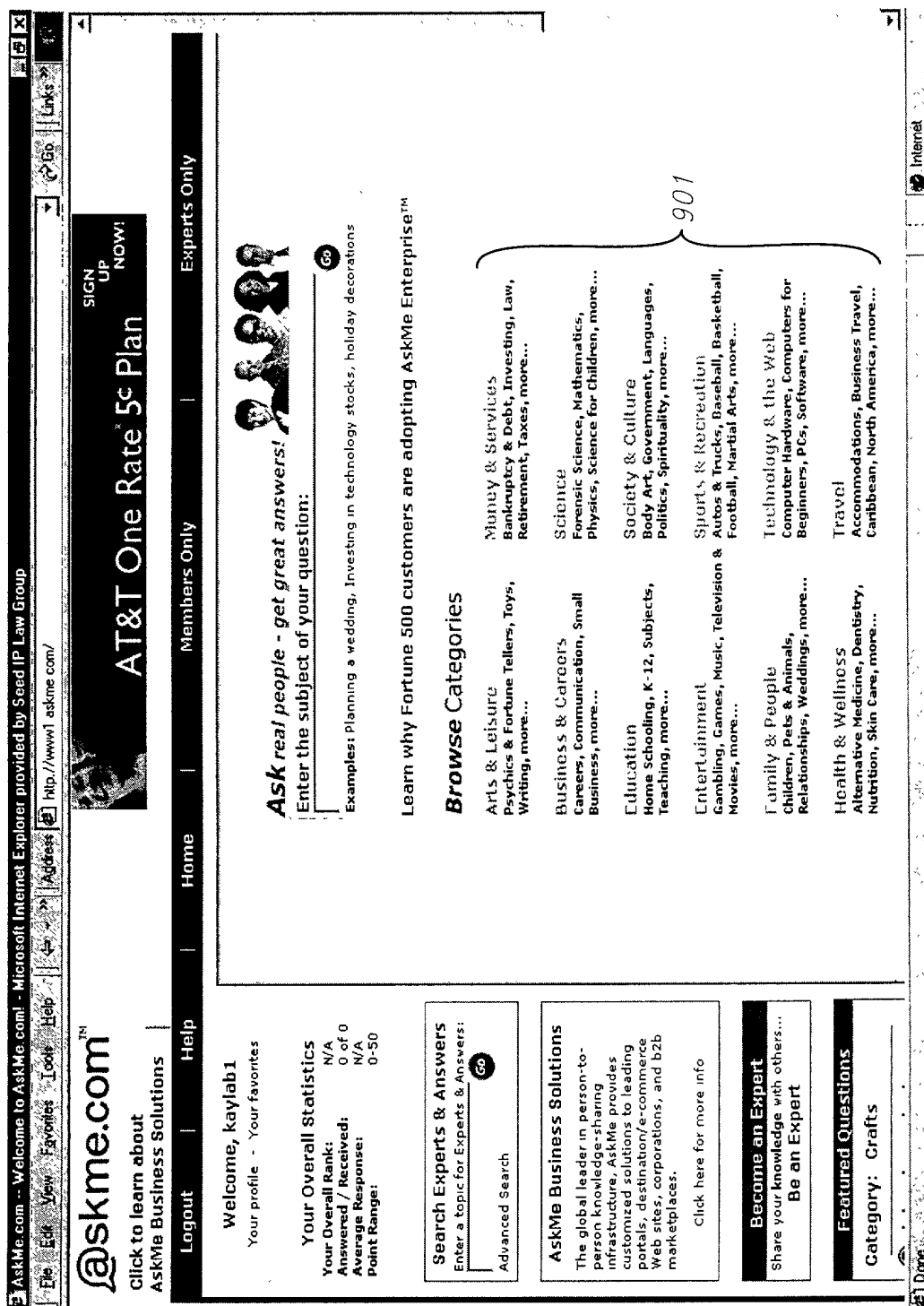
[illegible]

Fig. 9

204090" 0535660

Title: METHOD AND SYSTEM FOR ENHANCED KNOWLEDGE MANAGEMENT

Express Mail No. EV020611956US

Inventor(s): Digvijay S. Chauhan et al.

Serial No. 09/895.850

Docket No. 980041.402

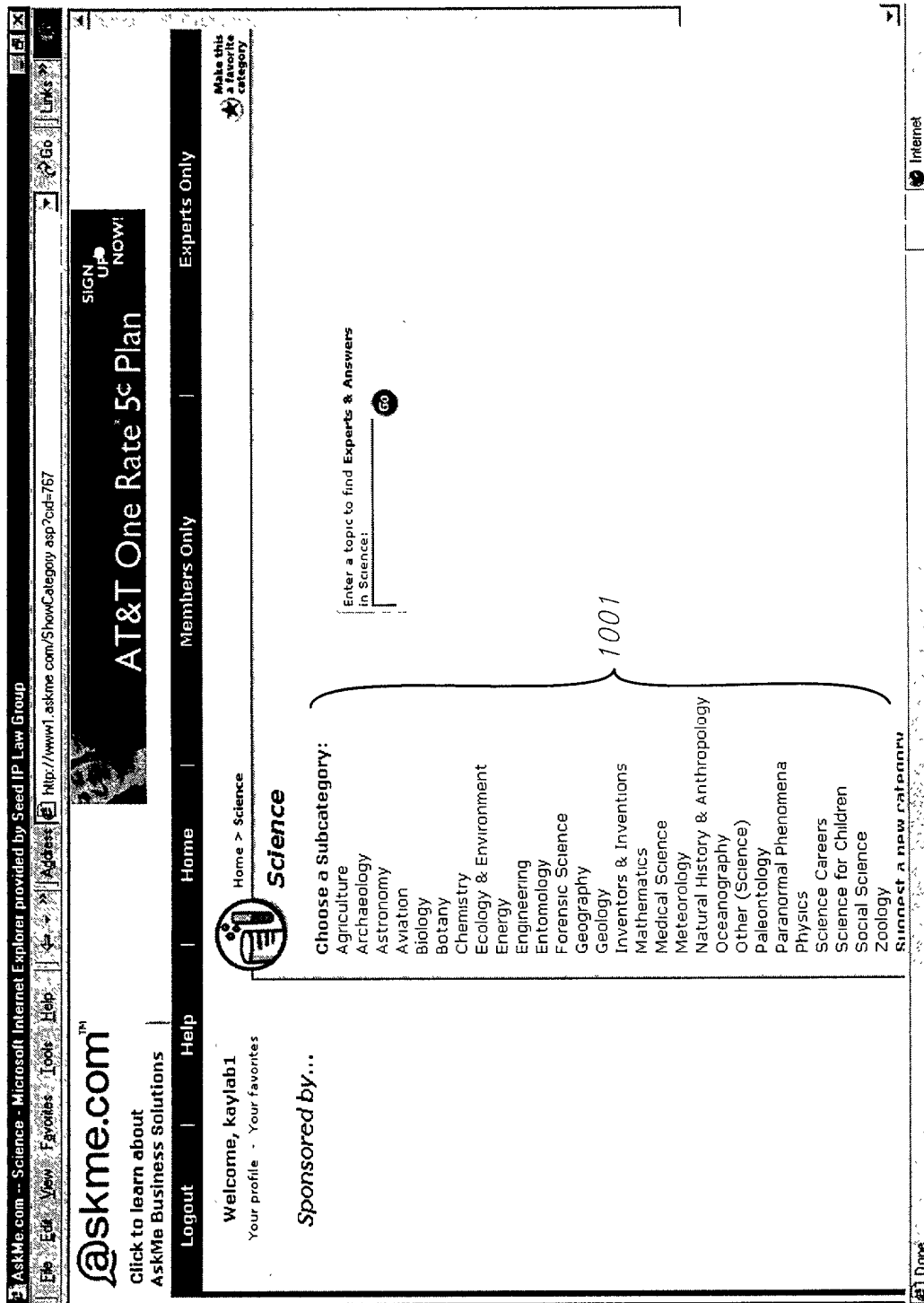


Fig. 10

204090" 05055860

Title: METHOD AND SYSTEM FOR ENHANCED KNOWLEDGE MANAGEMENT

Express Mail No. EV020611956US

Inventor(s): Digvijay S. Chauhan et al. Serial No. 09/895,850 Docket No. 980041.402

AskMe.com - Geography - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help

Address: http://www1.askme.com/showcategory.asp?cid=817

Go Links

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Click to learn about AskMe Business Solutions

Logout Home Members Only Experts Only

Help

Welcome, kaylab1  
Your profile · Your favorites

Sponsored by...

**Geography**

Home > Science > Geography

Make this a favorite category

Visit. Explore. Discover.  
The new Travel Search on GO.com

Choose **Try it now!**

**Geography**

Ask a Question - or - see what's on the Question Board

Find an Expert - or - read their previous answers

1102

Choose a Subcategory:

- GIS
- Global Positioning Systems
- Maps
- Navigation
- Other (Geography)
- Surveying

Suggest a new category

1101

Enter a topic to find Experts & Answers in Geography:

Go

What People are Asking

pantherboi asked ckerr4: "What island is Italy's boot kicking?"

See the Answer!

Is this one of your favorite categories?

To find this category easily in the future, just click here to add it to your list of favorites.

Have friends who know about Geography?

Click to refer other Experts in Geography.

**Become an Expert**

Know about Geography?  
Share your knowledge with others...  
Be an Expert

**Category statistics for: Geography**

Total Experts:	151
Total Answers:	3757

**Top 10 Experts**

#	Name	Points
1	ckerr4	1K-2K
2	bekimsp	500-1000
3	wyseagull	250-500
4	WHERE	250-500
5	italics	250-500
6	kkemper	150-250
7	yoalrubin	150-250
8	dihan	100-150
9	cpalmberg	100-150
10	vinette1	50-100

Points measure activity over the last

Fig. 11

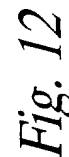


Fig. 12

204090" 03856360

AskMe.com - Geography - Microsoft Internet Explorer provided by Seed IP Law Group

18 votes 50-100  
Points measure activity over the last 30 days.  
Learn more about points

Expert: **joanne008** - Answered: 36 of 35  
Rating: ☆☆☆☆  
Profile: I've studied geography since before I can remember. At the age of 5 I could tell you every state in the US plus its capital (as well as names and capitals of all Canadian provinces). By the age of 8 I knew the capital of every country and could, in... (more about this Expert)  
[Ask this Expert](#)  
[View Answers](#)

Expert: **cjfisher** - Answered: 36 of 37  
Rating: ☆☆☆☆  
Profile: Currently studying for geography degree Gained 'A' at A level geography (more about this Expert)  
[Ask this Expert](#)  
[View Answers](#)

Expert: **HistoryAce** - Answered: 30 of 31  
Rating: ☆☆☆☆  
Profile: I am an Education/ History major and love studying geography. Ask me anything! (more about this Expert)  
[Ask this Expert](#)  
[View Answers](#)

Expert: **TimC** - Answered: 25 of 26  
Rating: ☆☆☆☆  
Profile: Geography is one of my favourite topics, hobbies & subjects at school (more about this Expert)  
[Ask this Expert](#)  
[View Answers](#)

Expert: **ulyse** - Answered: 23 of 24  
Rating: ☆☆☆☆  
Profile: Professeur de géographie. (more about this Expert)  
[Ask this Expert](#)  
[View Answers](#)

Expert: **stud\_muscle28** - Answered: 22 of 23  
Rating: ☆☆☆☆  
Profile: I live in Canada, so I know everything about Canada. I live next to the states (US) and I travel there quite a bit so I know about the states as well. Also I've been to Asia. I really enjoy geography, it's one of my hobbies, I have many maps and book .. (more about this Expert)  
[Ask this Expert](#)  
[View Answers](#)

**Ask Selected Experts**  
To submit the same question to multiple Experts; just check the Experts and click the "Ask Selected Experts" button

4 Previous pages: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 Next

1301

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Internet

Fig. 13

204090" 03256260

Title: METHOD AND SYSTEM FOR ENHANCED KNOWLEDGE MANAGEMENT

Express Mail No. EV020611956US

Inventor(s): Digvijay S. Chauhan et al.

Serial No. 09/895,850

Docket No. 980041.402

AskMe.com - Ask a Question - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help

Address: http://www1.askme.com/ask.asp?type=one&id=95708&id=817

Logout | Help | Home | Members Only | Experts Only

Make me a favorite Expert

Ask a Question

My AskMe Page

My Previous Answers

Ask me about Geography.

Let me know how I can help by entering your question into the form below.

To: K.B. 1401

Subject: mountain elevation 1402

☐ Private question ☐ Hides the question and answer from other users

☐ Ask anonymously ☐ Does not show your AskMe.com username

Enter your Question:

What is the elevation of Mt. Rainier?

1403

1404

Member since: 6/19/2000

My Geography Rank: N/A

Answered / Received: 0 of 0

Average Response: N/A

Point Range: 0-50

Ask me a question.

Make me a favorite expert

My pages

My AskMe Page

My Geography page

Ask me a Question

Previous Answers

My Parenting page

Asking a question implies acceptance of AskMe's Rules of Conduct

Send Question 1406

Fig. 14

201090" 05356800

Title: METHOD AND SYSTEM FOR ENHANCED KNOWLEDGE MANAGEMENT

Express Mail No. EV020611956US

Inventor(s): Digvijay S. Chauhan et al.

Serial No. 09/895.850

Docket No. 980041.402

AskMe.com -- Your New Questions - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help Address http://www1.askme.com/myexpertise.asp Links

**@skme.com™**  
Click to learn about  
AskMe Business Solutions

Logout Home Members Only Experts Only

**Expert Summary Page**

Welcome, k\_b  
You have: 2 new Questions  
Your profile - Your Favorites

**Your Overall Statistics**  
Member since: 6/19/2000  
Your Overall Rank: #110599  
Answered / Received: 1 of 2  
Average Response: N/A  
Point Range: 0-50  
See more statistics

**Your Expert Categories**  
► Question Summary  
Geography

**Use your profile**  
Edit your profile  
Change your user information  
Send your profile  
Send someone your Expert page  
Publish your profile  
Add your profile to any web page

**Expert News**  
AskMe is Growing! (11/14/2000)  
► See the latest news  
► Get to know the Rules of Conduct

**Expert Statistics**  
Your answers have been read 2 times.  
► See your statistics

Questions You've Received in All Categories  
2 questions

Subject	Asked By
mountain elevation · (Geography)	kaylab1 11/17/2000
When to start preschool · (Parenting)	kaylab1 10/13/2000

1502

**Decline Selected Questions** Decline questions which you prefer not to answer.  
Page: 1 of 1

**View Question Boards**  
Answering questions on the Question Board for your area of expertise can help boost your rating.  
► Geography Question Board

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Internet

Fig. 15

204090" 05956960

Title: METHOD AND SYSTEM FOR ENHANCED KNOWLEDGE MANAGEMENT

Express Mail No. EV020611956US

Inventor(s): Digvijay S. Chauhan et al.

Serial No. 09/895,850

Docket No. 980041.402

AskMe.com - A New Question - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help

Address http://www1.askme.com/MixXpctise.asp?pm=va&page=1&vid=3941904

Go Back Links

---

**@askme.com™**

Click to learn about  
AskMe Business Solutions

Logout Home Members Only Experts Only Help

---

**A New Question**

Home >

**Subject of this Question:**  
mountain elevation  
Question asked by kaylab1 in Geography

**See All of Your New Questions**

**Next Question**

**1601**

**1602**

**1603**

**Your options...**

**Answer**  
Answer the question

**Decline**  
Decline a question when you do not know the answer.

**You can also...**

**Request clarification**  
If you've received an offensive or abusive question, report it here.

**Refer to FAQ**  
Ask kaylab1 to provide more information

**Answer the question using one of your Frequently Asked Questions (FAQ)**

**See All of Your New Questions**

**Next Question**

**Report inappropriate question**

**Internet**

---

**Welcome, k\_b**

You have: 2 new Questions  
Your profile - Your favorites

**Your Overall Statistics**

Member since: 6/19/2000  
Your Overall Rank: #110599  
Answered / Received: 1 of 2  
Average Response: N/A  
Point Range: 0-50

See more statistics

**Your Expert Categories**

Question Summary  
Geography

**Use your profile**

Edit your profile  
Change your user information  
Send your profile  
Send someone your Expert page  
Publish your profile  
Add your profile to any web page

Fig. 16



204030" 09355850

Title: METHOD AND SYSTEM FOR ENHANCED KNOWLEDGE MANAGEMENT

Express Mail No. EV020611956US

Inventor(s): Digvijay S. Chauhan et al.

Serial No. 09/895.850

Docket No. 980041.402

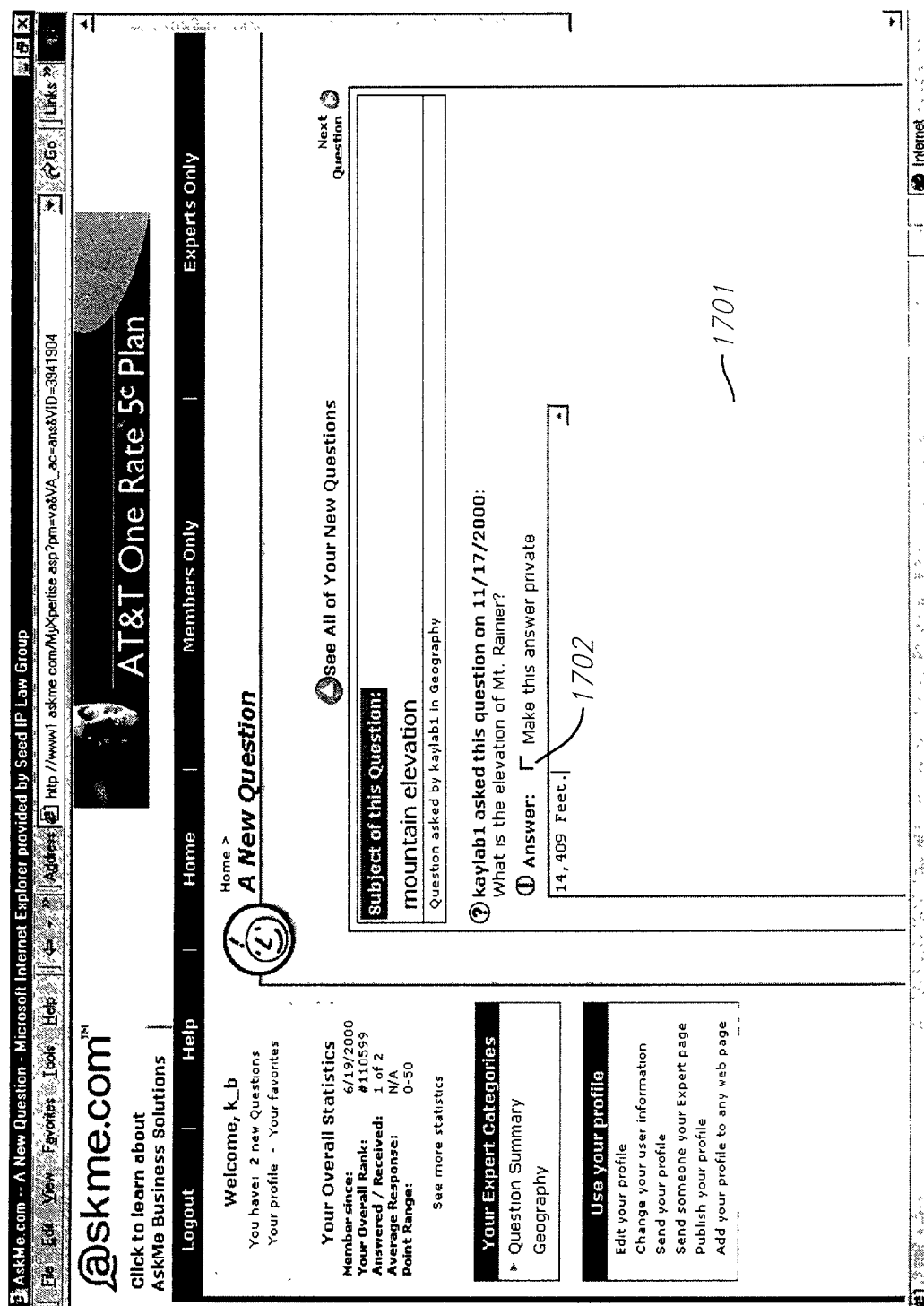


Fig. 17

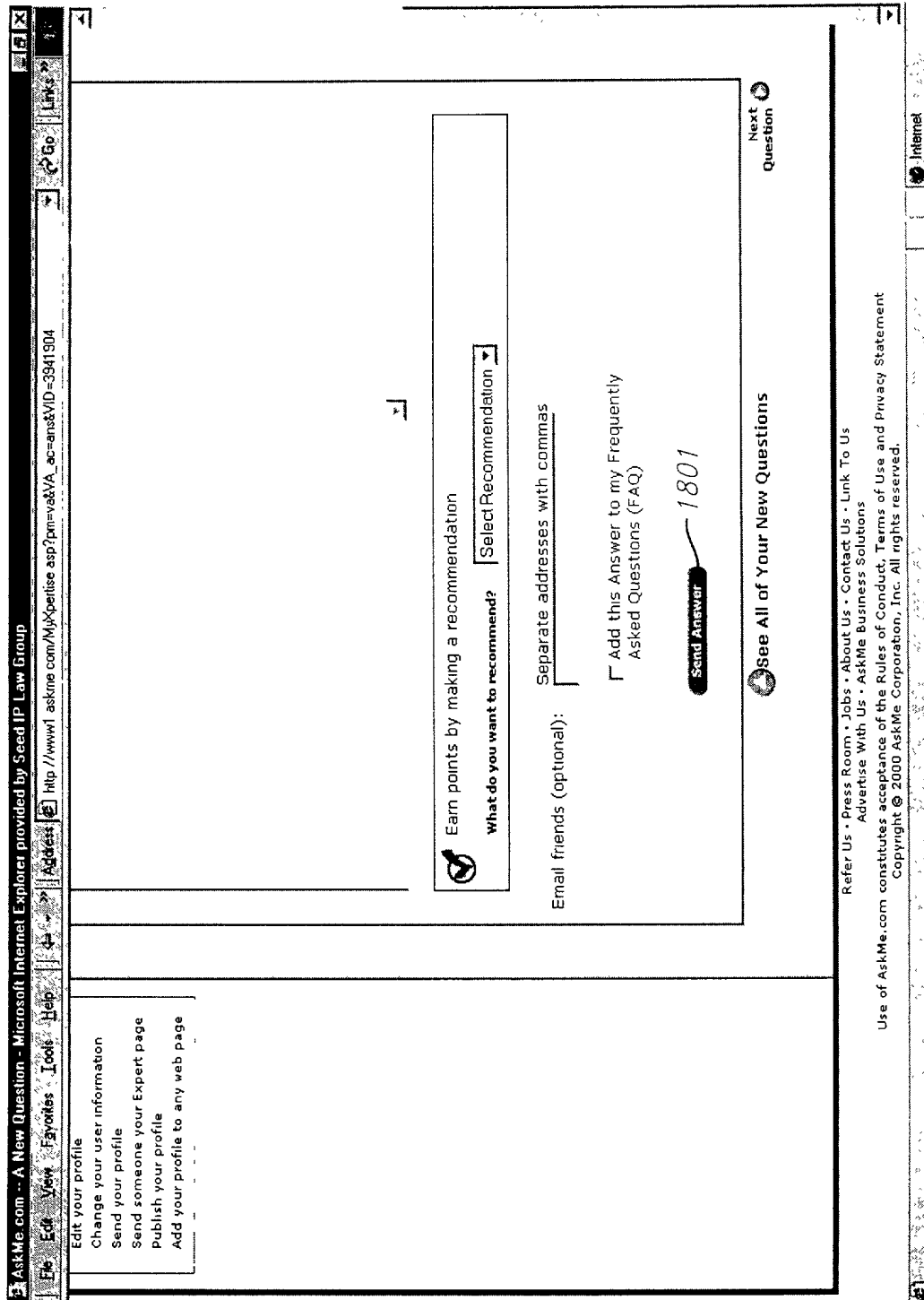


Fig. 18

204030" 05856360

The screenshot displays the AskMe.com website. At the top, there is a navigation bar with links for Home, Members Only, and Experts Only. Below this, a banner for "AT&T One Rate 5c Plan" is visible. The main content area is divided into several sections:

- Welcome, kaylab1**: A message indicating that the user has 1 new answer and a link to their profile.
- Your Answer Statistics**: A summary showing 8 answers received, 0 answers rated, and an average rating of N/A.
- Your answers**: A section with links for "Received Answers", "Answers to your questions", and "Sent Questions".
- Answers you've received**: A table listing a single answer by user "k\_b" on 11/17/2000, with a subject of "New mountain elevation (Geography)". The table includes columns for Subject, Answered By, and Rating. A bracket labeled "1901" points to the "Rating" column.
- At the bottom**: A footer containing links for "Refer Us", "Press Room", "Jobs", "About Us", "Contact Us", "Link To Us", "Advertise With Us", and "AskMe Business Solutions". It also includes a copyright notice for 2000 AskMe Corporation.

Fig. 19

2041090" 05956360

AskMe.com -- An Answer You've Received - Microsoft Internet Explorer, provided by Seed IP Low Group

File Edit View Favorites Tools Help

Address: com/InAnswers.asp?m=vs&page=1&id=3941904&cid=817 Links

Choose Try it new!

The new Movie Search on GO.com

Logout Home Members Only Experts Only

Help

askme.com™  
Click to learn about  
AskMe Business Solutions

Welcome, kaylab1  
You have: 1 new Answer  
Your profile - Your favorites

Sponsored by...  
Books • CDs • Videos

Member since: 6/19/2000  
My Rank: N/A  
Answered / Received: 1 of 1  
Average Response: 8 minutes  
Point Range: 0-50

Ask me a question.  
Make me a favorite expert

My pages  
My AskMe Page  
My Geography page  
Ask me a Question  
Previous Answers

Home > Science > Geography > An Answer You've Received

**An Answer You've Received**

Your Answers Sent Questions

See All Answers You've Received

Subject of this Answer:  
mountain elevation  
Question answered by k\_b in Geography

1 kaylab1 asked this question on 11/17/2000:  
What is the elevation of Mt. Rainier?

2 k\_b gave this response on 11/17/2000:  
14,409 Feet.

3 This answer hasn't been rated.

Comments:

Rate this Answer:  
☐ Excellent  
☐ Good  
☐ Average  
☐ So-so  
☐ Not so Good

Rate Answer

Your options...

2001

2002

2003

2004

Done Internet

Fig. 20

AskMe.com - An Answer You've Received - Microsoft Internet Explorer provided by Seed IP Law Group

File Edit View Favorites Tools Help

Address [askme.com/InAnswers.asp?QR\\_AS=1&CR\\_RP=InAnswers.asp&page=1&cid=3941904&cd=817](http://askme.com/InAnswers.asp?QR_AS=1&CR_RP=InAnswers.asp&page=1&cid=3941904&cd=817) Go Links

Average Response: 8 minutes  
Point Range: 0-50

Ask me a question.

Make me a favorite expert

My pages

My AskMe Page

My Geography page

Ask me a Question

Previous Answers

**This answer hasn't been rated.**

**Comments:**

**Rate this Answer:**

☐ Excellent ☆☆☆☆

☐ Good ☆☆☆

☐ Average ☆☆☆

☐ So-so ☆☆☆

☐ Not so Good ☆☆☆

**Rate Answer**

**Your options...**

View related answers

Ask a follow-up question

End your question

View answers similar to this one.

Ask k\_b for clarification, or add to your question.

End your question if you no longer wish to receive an answer.

**E-mail this Answer to Friends**

Do you have friends who might be interested in this answer? Just enter their e-mail addresses here, and we'll mail it for you!

**E-mail addresses:**  **Send**

(Separate multiple addresses with commas)

**See All Answers You've Received**

See k\_b's other answers

- See Geography question board
- See other Experts in Geography
- Report inappropriate question
- Report inappropriate answer

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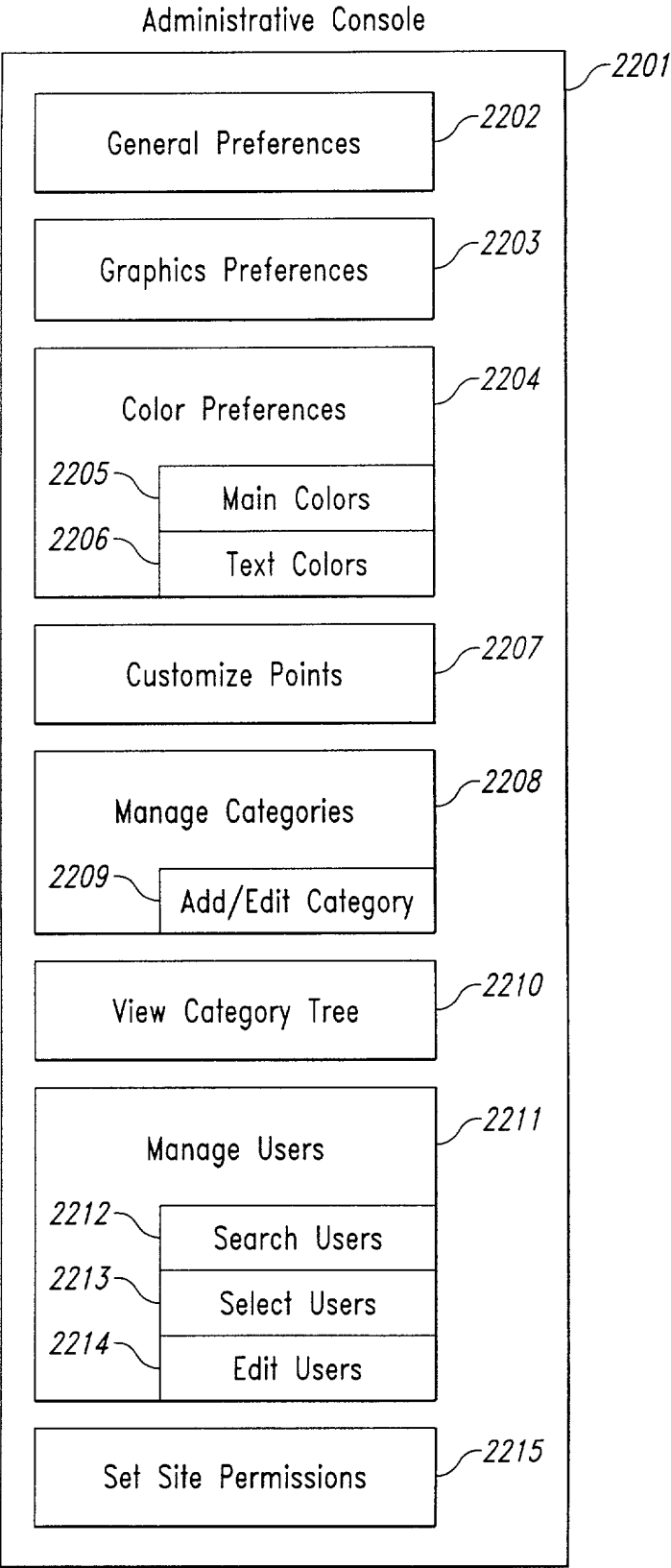
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Internet

Fig. 21



*Fig. 22*

Log Out	Help	Home	Members Only	Experts Only
---------	------	------	--------------	--------------

Welcome, administrator  
[Your profile](#) - [Your favorites](#)  
[Go to Administrator Page](#)

[Admin Console Home](#)  
**Customize application**  
    ▶ [General Preferences](#)  
      [Graphics preferences](#)  
      [Color preferences](#)  
      [Customize points](#)  
    [Manage categories](#)  
    [Manage users](#)  
    [Manage security](#)  
    [View reports](#)

[Contact AskMe Corporation](#)  
[Customer Support](#)

Admin Console > Customize Application  
**Customize Application**

**General Preferences**

Company name:  
Name of this service:  
Name of home page:  
Tagline for this service:  
E-mail address for outbound notifications:

AskMe  
AskMe Service  
Home  
Ask Real People  
AutoNotify@askme.com

2301  
2302  
2303  
2304  
2305

The service name appears in e-mail notifications sent out to member.. e.g. "Welcome to the <Acme AskMe service>"

This text appears in the top horizontal bar and takes the user back to the home page of this service.

The tagline appears in e-mail notifications sent out to members. e.g. "Answers from real Experts!"

E-mail notifications to members are sent from the SMTP address specified above.

☐ Display company logo on the sidebar.

☐ Show link on every page, allowing users to contact administrators.

☒ Rating system:  
Click here to enable the star rating system.

☒ Include disclaimer text:  
Add disclaimer to the bottom of the page.

☒ Feature an expert's picture on the home page.  
You can select experts based on the quantity and quality of answers given, and feature them on the home page.

☒ Allow a user to easily ask a question directly from the home page.  
If this is on, users can start asking questions directly from the home page and search will be moved to the left sidebar.  
Example subjects: (comma separated)  
Communications or Data Transfer

☒ Outlook integration - Allow users to install a utility which integrates Outlook with this service.  
Integrate Outlook with this service. Users will be able to install the integration utility from the "Experts Only" page.

2306  
2307  
2308  
2309  
2311  
2312  
2314

2313  
2315

Copyright 2000 AskMe Corp. All rights reserved..<br>Use of this site constitutes acceptance of

2310

Update

2315

Click [here](#) to restore the original defaults.

Fig. 23

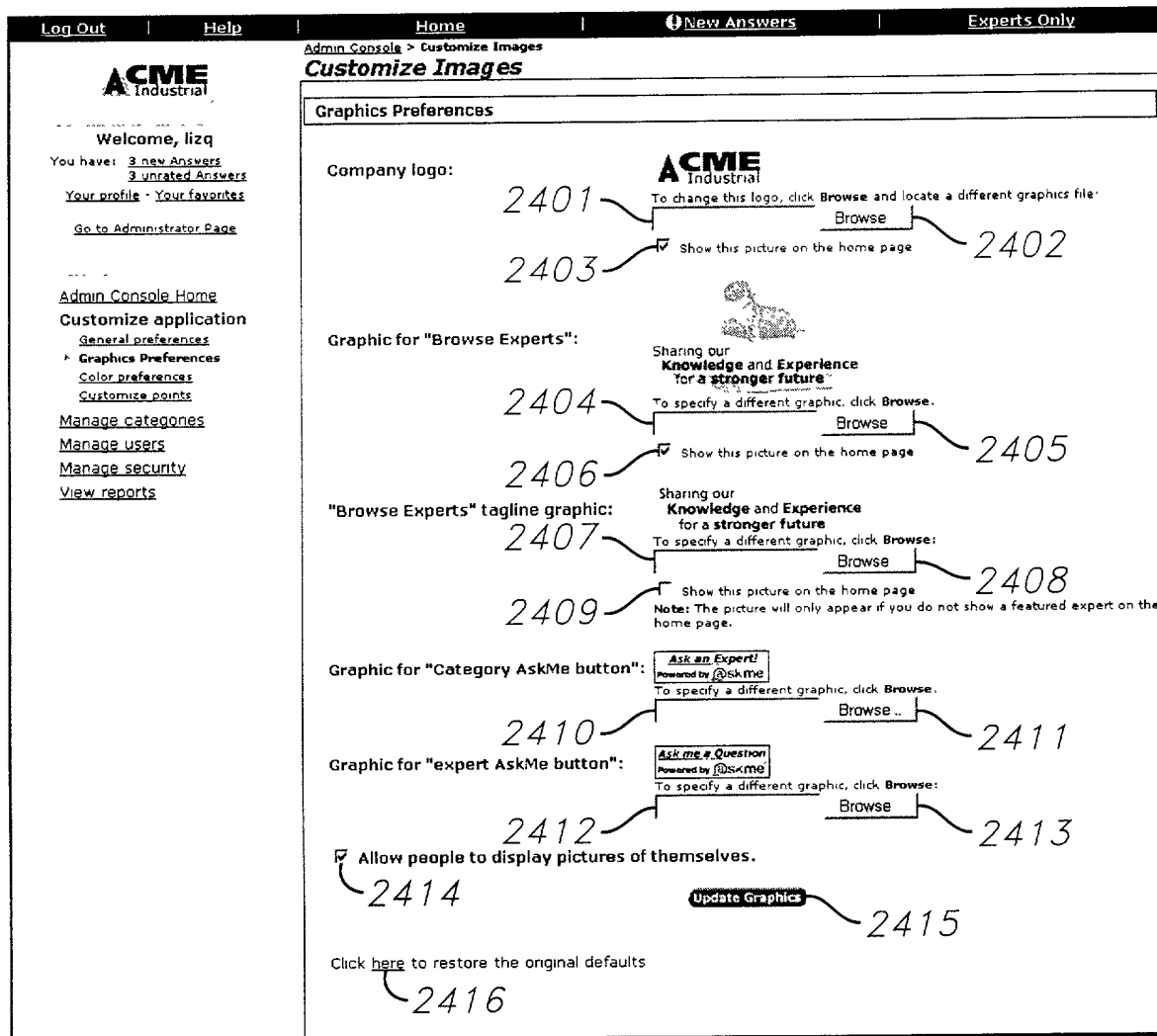


Fig. 24



<a href="#">Log Out</a>	<a href="#">Help</a>	<a href="#">Home</a>	<a href="#">Members Only</a>	<a href="#">Experts Only</a>
-------------------------	----------------------	----------------------	------------------------------	------------------------------

[Admin Console](#) > [Color Schemes](#)

**Customize Colors**

**Color Preferences**

Choose a color scheme:  **2501**

**Preview Scheme** **2502** **Apply Scheme** **2503**

**Remove** **2504** selected scheme

Save current colors as a new scheme called:  **2505** **Add** **2506**

**Welcome, administrator**

[Your profile](#) - [Your favorites](#)

[Go to Administrator Page](#)

[Admin Console Home](#)

**Customize application**

[General preferences](#)

[Graphics preferences](#)

**Color Preferences** **2507**

[Main Colors](#) **2508**

[Text colors](#)

[Customize points](#)

[Manage categories](#)

[Manage users](#)

[Manage security](#)

[View reports](#)

[Contact AskMe Corporation](#)

[Customer Support](#)

Fig. 25

Log Out | Help | Home | Members Only | Experts Only

Admin Console > Customize Colors  
**Customize Colors**





Welcome, administrator  
[Your profile](#) · [Your favorites](#)  
[Go to Administrator Page](#)

[Admin Console Home](#)  
**Customize application**  
[General preferences](#)  
[Physics preference](#)  
[Color preferences](#)  
    ▶ [Main colors](#)  
    ▶ [Text colors](#)  
    ▶ [Customize points](#)  
[Manage categories](#)  
[Manage users](#)  
[Manage security](#)  
[View reports](#)

Contact AskMe Corporation  
Customer Support

**Color Preferences**





**Top Bar and Border Color**  
This is the color that appears in the top bar and is the border for the application.

<input checked="" type="radio"/> Black		hex value : 000000	} 2601
<input type="radio"/> Navy		hex value : 303099	
<input type="radio"/> Violet		hex value : 660066	
<input type="radio"/> Taupe		hex value : ADA990	
<input checked="" type="radio"/> Other - Enter hex value : 000000			

**Sidebar Color**  
This is the color that appears in the sidebar on the left and at the top of the window.

<input type="radio"/> Beige		hex value : E7E7D6	} 2602
<input type="radio"/> Sky		hex value : CCECFF	
<input checked="" type="radio"/> Gray		hex value : EAEAEA	
<input type="radio"/> Purple		hex value : CC99CC	
<input type="radio"/> Other - Enter hex value : EAEAEA			


**Sidebar Box Border & Top Color**  
This is the border color and the color that appears in the top of most boxes in the sidebar.

<input type="radio"/> Taupe		hex value : ADA990	} 2603
<input type="radio"/> Navy		hex value : 330099	
<input type="radio"/> Charcoal		hex value : 666666	
<input type="radio"/> Violet		hex value : 660066	
<input checked="" type="radio"/> Other - Enter hex value : 006699			

**Table Banner Color 1**  
This is one of the colors that appears above and below lists of answers, experts etc

<input type="radio"/> Pale		hex value : FFFBF0	} 2604
<input checked="" type="radio"/> Gray		hex value : EAEAEA	
<input type="radio"/> White		hex value : FFFFFFFF	
<input type="radio"/> Beige		hex value : E7E7D6	
<input type="radio"/> Other - Enter hex value :			

**Table Banner Color 2**  
This is one of the colors that appears above and below lists of answers, experts etc.

<input type="radio"/> Brown		hex value : 996666	} 2605
<input type="radio"/> Pale		hex value : FFFBF0	
<input type="radio"/> Silver		hex value : F0F0F0	
<input type="radio"/> Beige		hex value : E7E7D6	
<input checked="" type="radio"/> Other - Enter hex value : 006699			

2606

[Preview Colors](#) [Update Colors](#)

2607

Click [here](#) to restore the original defaults.  
2608

Fig. 26

[Log Out](#) | [Help](#) | [Home](#) | [Members Only](#) | [Experts Only](#)

Admin Console > **Customize Points**

**Customize Points**

Welcome, administrator

[Your profile](#) - [Your favorites](#)

[Go to Administrator Page](#)

[Admin Console Home](#)

**Customize application**

[General preferences](#)

[Graphics preferences](#)

[Color preferences](#)

**Customize points**

[Manage categories](#)

[Manage users](#)

[Manage security](#)

[View reports](#)

[Contact AskMe Corporation](#)

[Customer Support](#)

**Customize the Points System**

Points allow you to recognize people for their contributions to the . You can customize the number of points awarded to users and experts for the actions listed below. Note that all previously awarded points will be updated to reflect any changes made.

**Points for asking questions**

User rates an answer sent to him/her  2701

User asks a question which is answered  2702

**Points for being an active expert**

Xpert Sign Up (1st time, not per category):  2703

Xpert answers a question sent to him/her:  2704

Xpert answers a question on the QB.:  2705

**Points for quality of answers**

These points are in addition to the points earned for answering questions.

Question is rated a 3 by the person who asked it. (Excluding QB):  2706

Question is rated a 4 by the person who asked it. (Excluding QB):  2707

Question is rated a 5 by the person who asked it. (Excluding QB):  2708

Questions is rated a 3 or above by anyone else.:  2709

**Points for quick response**

These points are in addition to the points earned for answering questions.

Xpert answers a question within 1 hour.:  2710

Xpert answers a question within 24 hours.:  2711

☒ **Display Points and Ranking**

Show users' points and ranking, and show all Top Ranked Experts lists

2713

Click [here](#) to restore the original defaults. 2714

Fig. 27

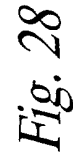


Fig. 28

Log Out
Help
AskMe Enterprise Home
Members Only
Experts Only

**@askme.com**  
Corporate Intranet

Welcome, administrator  
[Your profile - Your favorites](#)  
[Go to Administrator Page](#)

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[Admin Console Home](#)  
[Customize application](#)  
**Manage categories**  
[Manage users](#)  
[Manage security](#)  
[View reports](#)

[Admin Console](#) > [Manage Categories](#) > [Add a category](#)  
**Add a new Category**

Please provide the following details regarding the new category you wish to add:

Category Name:

About this category:  
Type a brief description about this category

Is this a top level category?  
☒ Yes  
☐ No. The parent of this category is:  
 2905

Visibility  
This setting determines where this new category will appear. This setting does not apply to top level categories.  
☒ Normal - list this category in its parent category page  
☐ Normal, and also display this category on the home page  
☐ Hidden - do not display this category anywhere

Related links (optional):

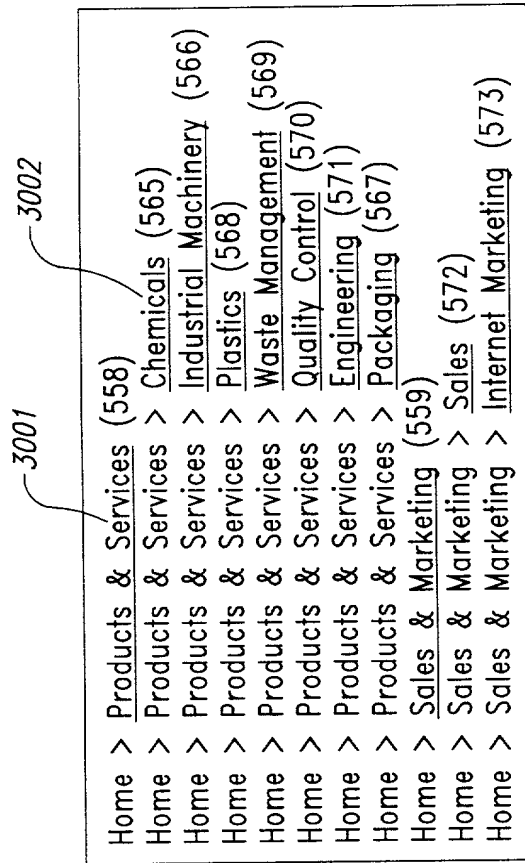
hyperlink example: http://acme	Friendly Name example: Acme Web Site
1. <input type="text"/>	<input type="text"/>
2. <input type="text"/>	<input type="text"/>
3. <input type="text"/>	<input type="text"/>

Cross Links (Optional)  
If you would like to cross-link into this category, from another category, select the "source" category where you want the cross link to appear:  
 2908

☐ Notify experts and users in related categories about this category.

2910

Fig. 29

*Fig. 30*

204030-05856860

Log Out	Help	AskMe Enterprise Home	Members Only	Experts Only
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Admin Console > Manage Users

## Manage Users

search for users to view or modify their settings:

Go

You can search by username, first name or last name

3101


**@askme.com**  
Corporate Intranet

Welcome, courtney  
[Your profile](#) - [Your favorites](#)  
[Go to Administrator Page](#)

[Admin Console Home](#)  
[Customize application](#)  
[Manage categories](#)  
▶ [Manage users](#)  
[Manage security](#)  
[View reports](#)

Fig. 31

[Log Out](#) | [Help](#)

  
Corporate Intranet

**Welcome, courtney**  
[Your profile](#) - [Your favorites](#)  
[Go to Administrator Page](#)

[Admin Console Home](#)  
[Customize application](#)  
[Manage categories](#)  
► [Manage users](#)  
[Manage security](#)  
[View reports](#)

[Admin Console](#) > [Manage Users](#)

[Manage Users](#)

[Experts Only](#)

[Members Only](#)

Found 1 matching user:  
Search for a different user

Username  
(First, Last Name)

E-mail address

Department

User status

dotty.dot

dotty.dot@askme.com

3202

Category administrator

Page: 1 of 1

Update

3201

3203

3204

Fig. 32



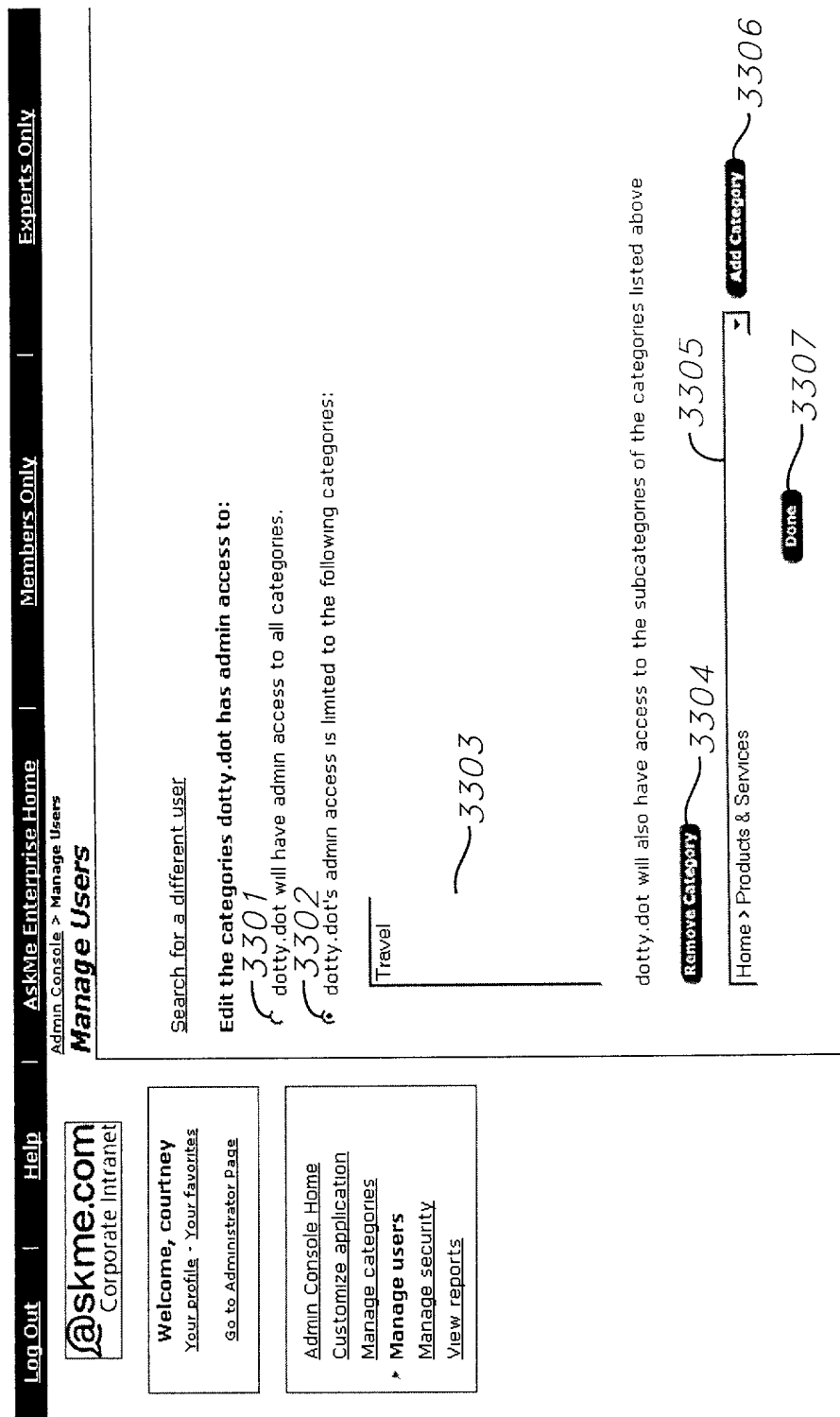



Fig. 33

204090" 0525660

<a href="#">Log Out</a>	<a href="#">Help</a>	<a href="#">AskMe Enterprise Home</a>	<a href="#">Members Only</a>	<a href="#">Experts Only</a>
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**Welcome, courtney**  
Your profile - [Your favorites](#)  
Go to Administrator Page

[Admin Console Home](#)  
[Customize application](#)  
[Manage categories](#)  
[Manage users](#)  
► [Manage security](#)  
[View reports](#)

Admin Console > [Manage Application Security](#) > [Set Site Permissions](#)

### Set Site Permissions

Determine which users have permission to be experts by using the tool below. To establish individual users as experts, enter their e-mail addresses in the first box. To allow groups of users expert access, use the drop down list in the second box.

Enter full e-mail address below.

Example: anna@askme.com

Select a large group of users below.

All registered users ▼

3402

3401

3403

3404

Add ►

Add ►

All Registered Users\*

Lisa@askme.com

mattr@askme.com

mattr@xpertsite.com

peter@askme.com

prasanna@askme.com

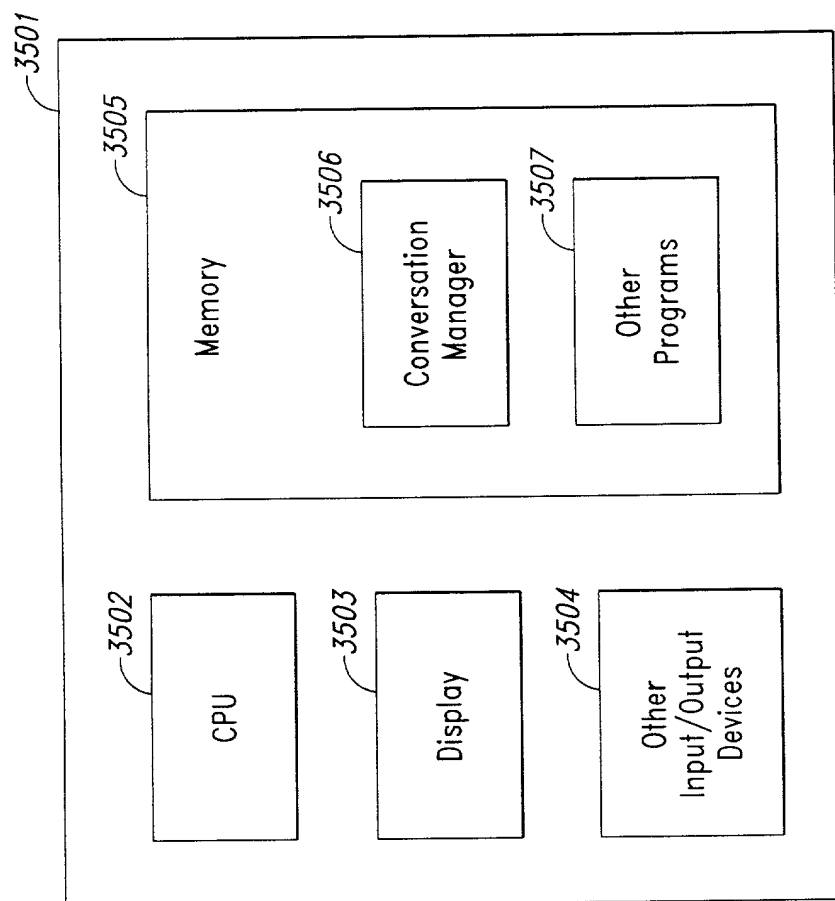
3405

Remove

3406

To remove, highlight the user or group of users, and press [Click here](#) to go back to the administration console.

Fig. 34



*Fig. 35*

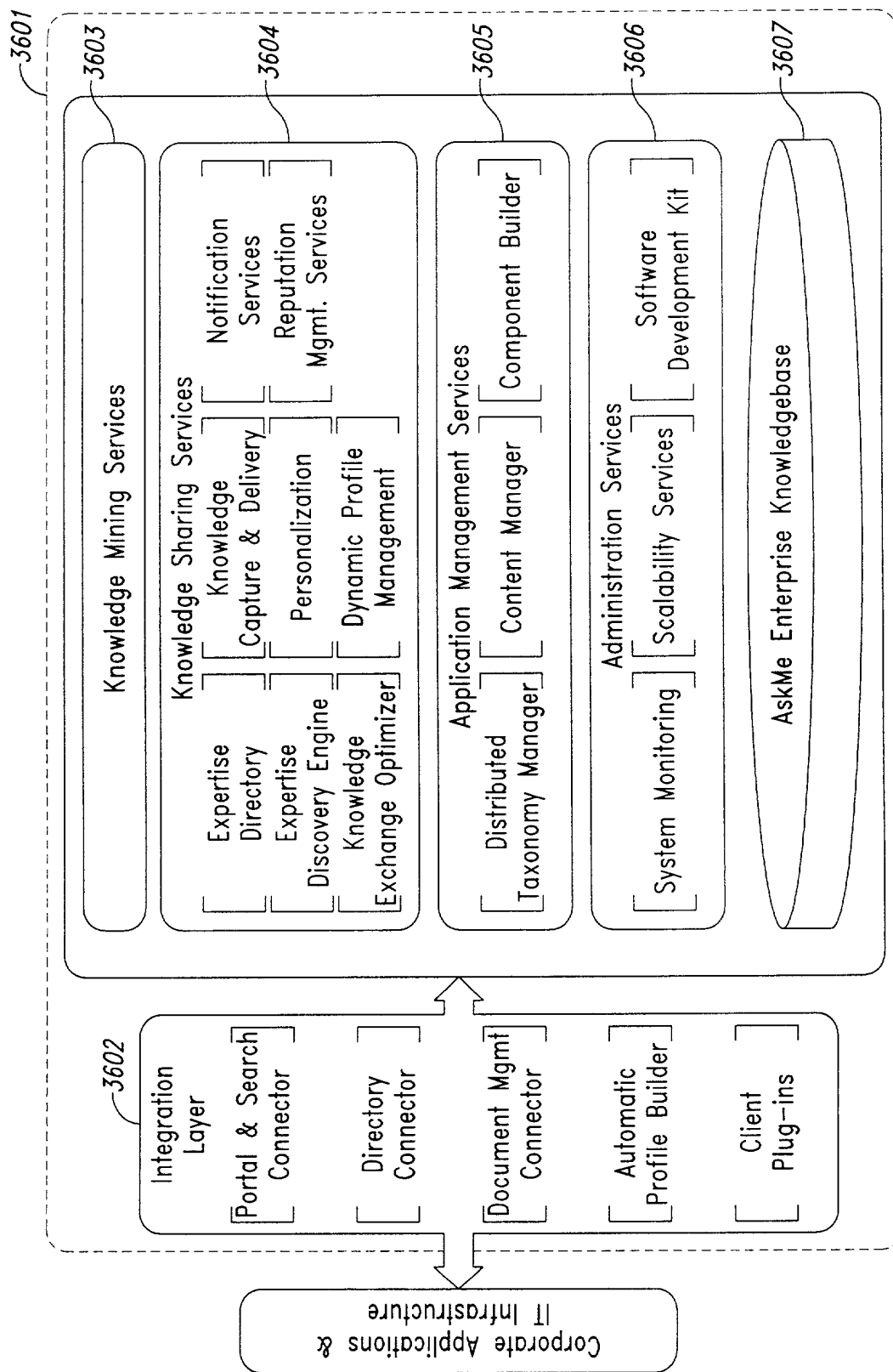


Fig. 36

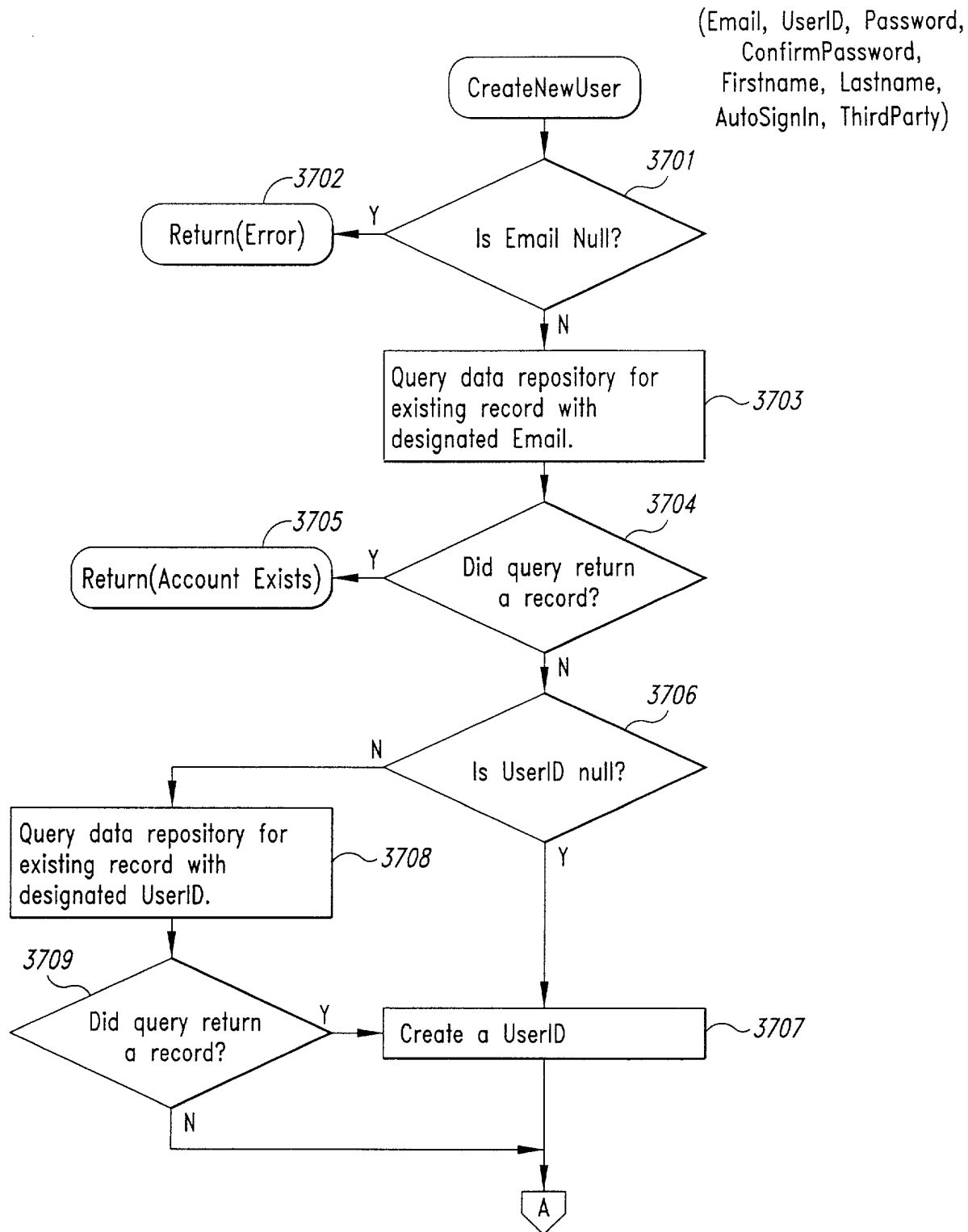
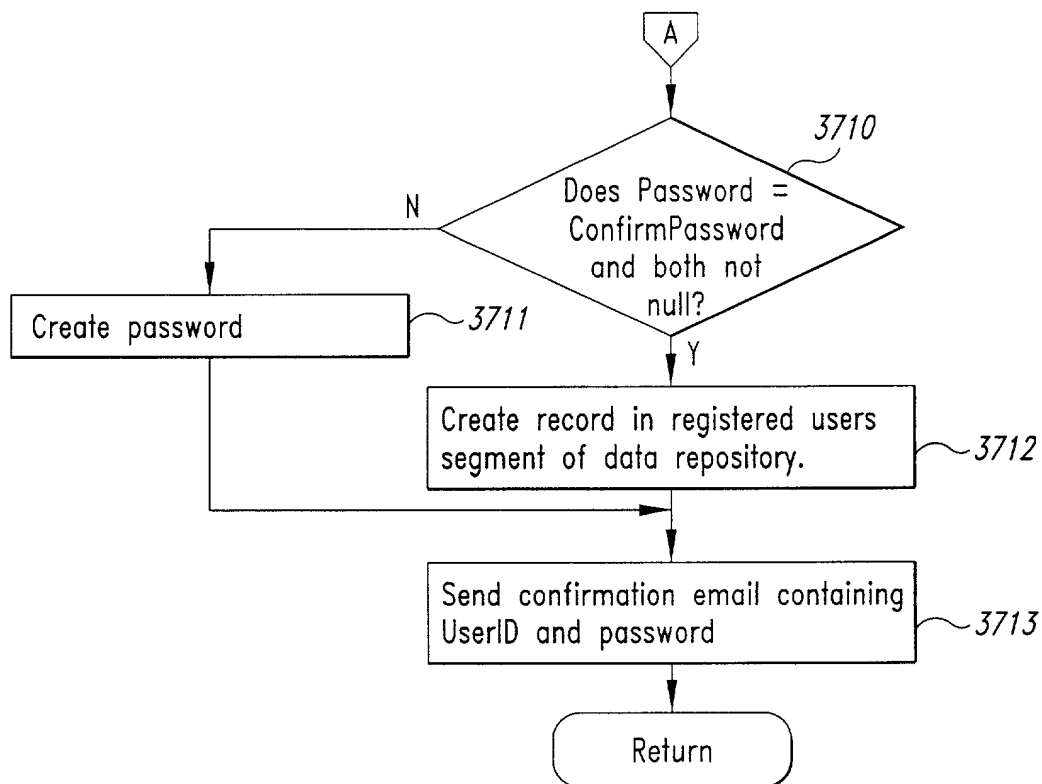
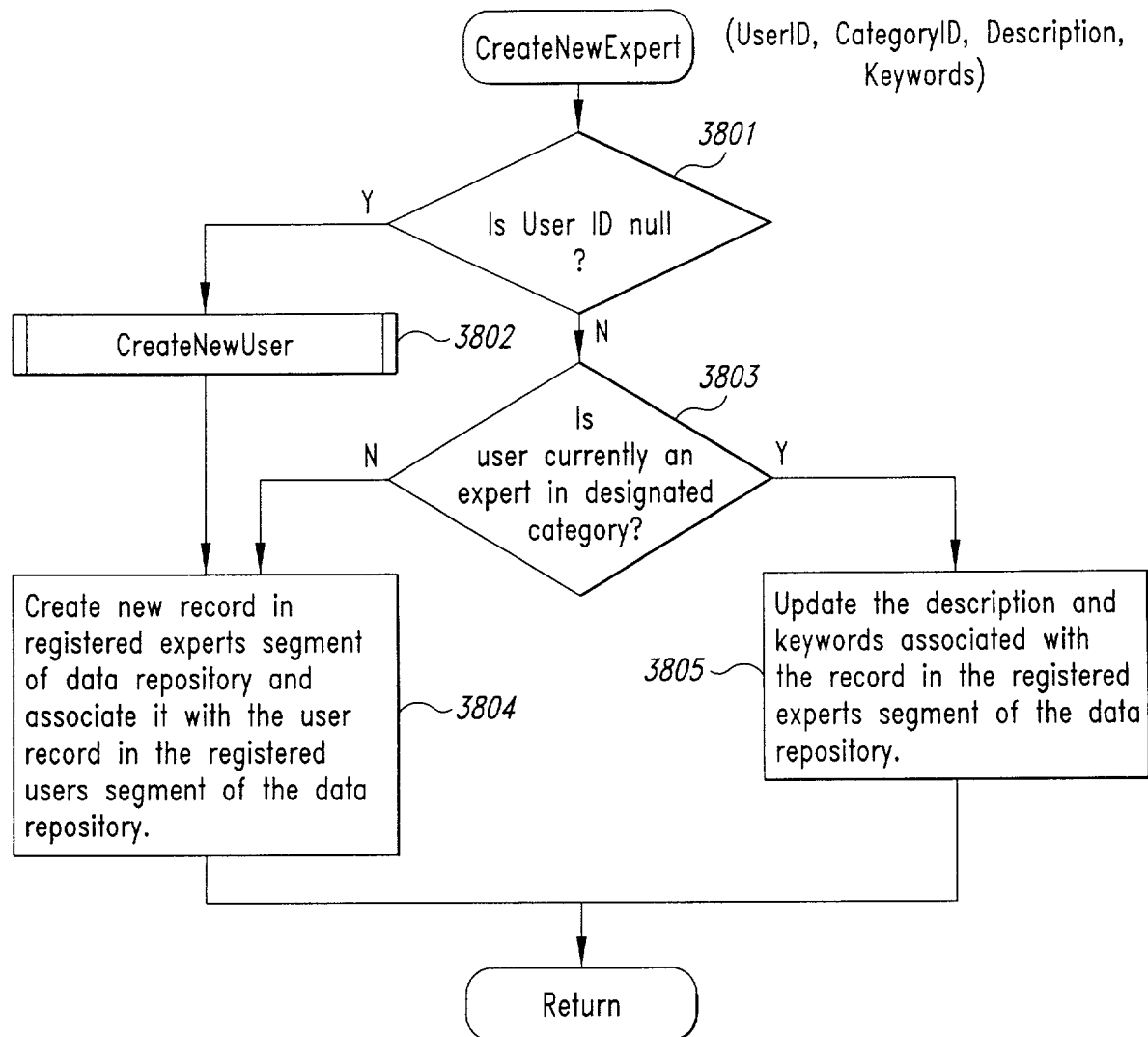


Fig. 37A



*Fig. 37B*



*Fig. 38*

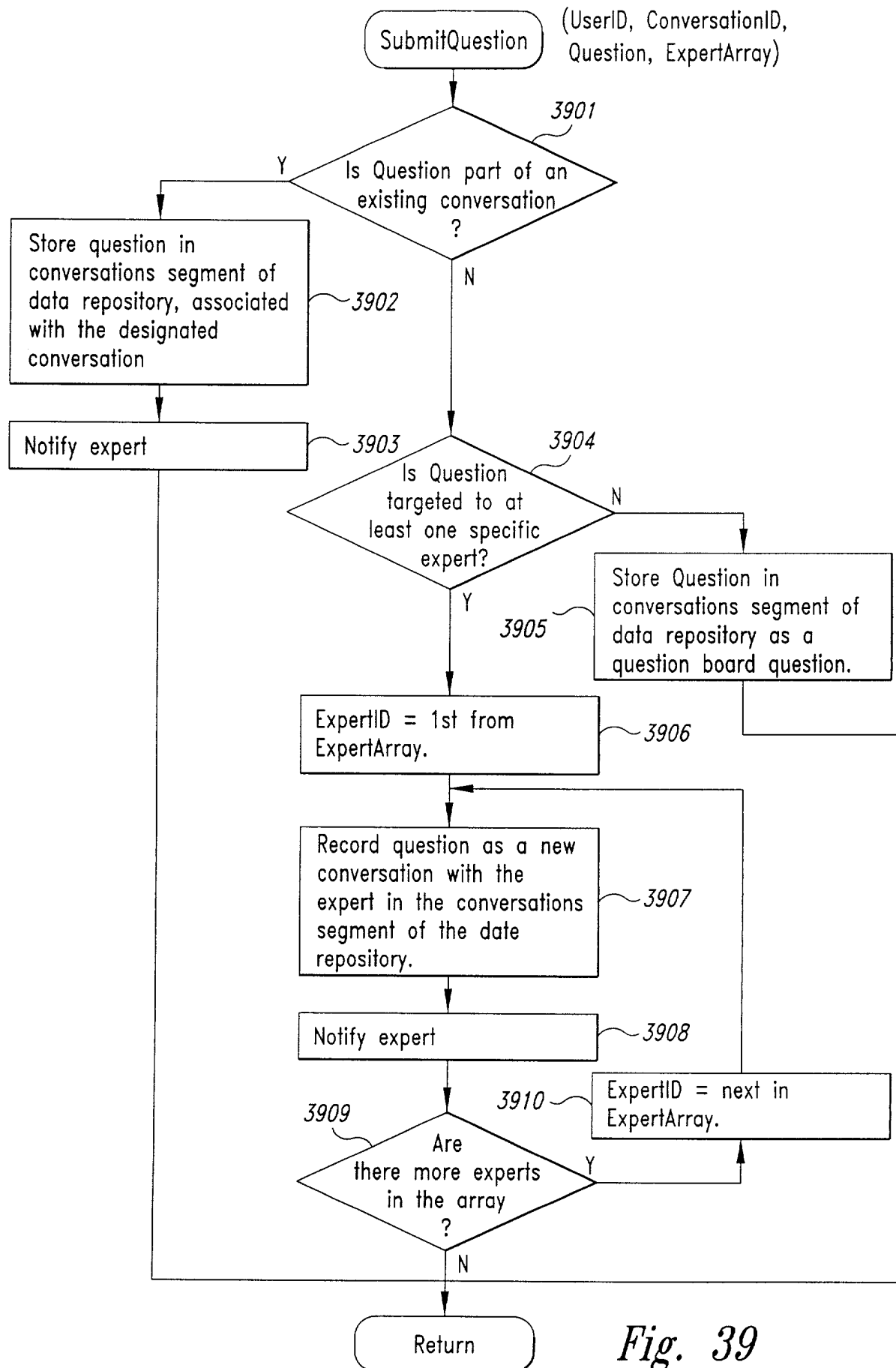
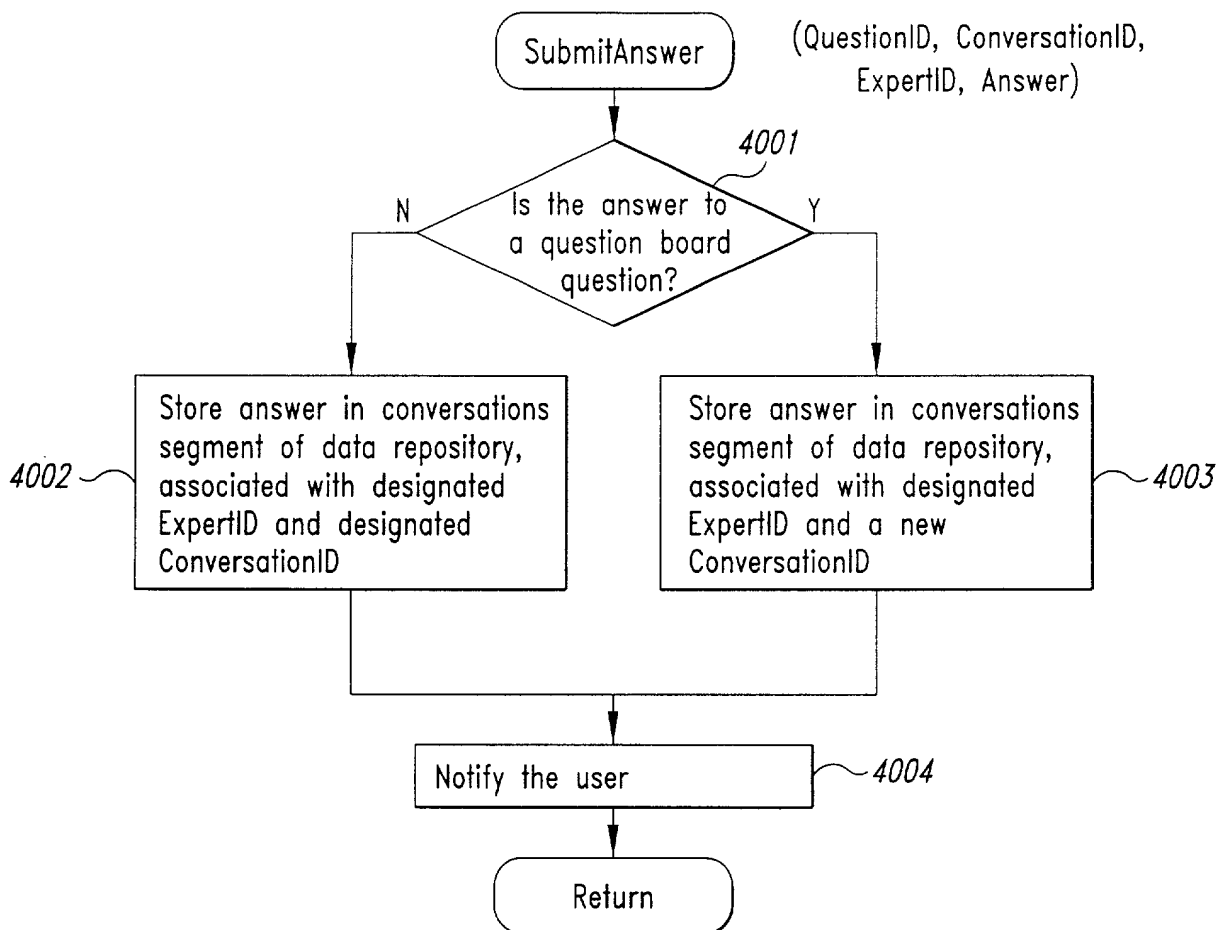


Fig. 39





*Fig. 40*